## Terms and conditions

Dance classes are not provided on public holidays.

The weekly dance lessons are course-based and the whole season is danced by the same group. One week has been calculated into each course when there is no teaching. One-time fees are not available due to the current situation. Even pairs will be taken for the courses and the number of participants will be limited. Generally there is no pair changing, but those who are willing can change pairs.

## **Payments**

Payments are paid via SuomiSport with the exception of discounted prices and sports benefits. We will refund the price of unused valid serial cards in the seasonal fee. In this case, mark the serial card as the payment option and type into the additional info field how many unused dance lessons you have left on the serial card. You will receive an invoice in your email. Bring serial cards for the first dance class. Serial cards are personal.

## Cancellation policy

Enrollments are binding. Cancellation is only possible if we get someone else from the queue to replace you on the course. If there is no one in the queue then you can ask a "substitute" for the same role. Otherwise, cancellations and refunds only with a medical certificate.

## In case dance classes are cancelled

In case the club has to cancel individual classes, replacement classes will be held at another time. No refunds will be given for individual events. In cases of illness, the primary aim is to get a substitute teacher to fill in and only as a last resort is to cancel the lessons completely. If the customer misses a dance class, it cannot be replaced by another class and payments will not be refunded.

If we have to cancel the season in part or in full, the lessons not given will be refunded to the customer. In case the customer has to end his/her course during the period, only a medical certificate entitles him/her to refunds.